

**STATE OF IOWA
DEPARTMENT OF COMMERCE
BEFORE THE IOWA UTILITIES BOARD**

IN RE: COMPLAINT OF HORN MEMORIAL HOSPITAL	DOCKET NO. FCU-2014-0014 (C-2014-0072)
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**RESPONSE TO PROPOSED DECISION AND ORDER MAKING
RECOMMENDATION TO BOARD**

In response to the July 28, 2016 *Proposed Decision and Order Making Recommendation to Board* (“Proposed Decision”) issued by the Iowa Utilities Board’s Administrative Law Judge, Impact Telecom (“Impact”) hereby provides the Board with the following contact information of knowledgeable personnel who can promptly address call completion and call routing issues when contacted by the Board:

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Respectfully submitted,

/s/ Rachel T. Rowley

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